



Genevive

Job Description: Remote Patient Monitoring Heart Failure Program RN

Job Title: RPM Heart Failure Program Nurse

Department: Nursing

Position Summary: The Remote Patient Monitoring (RPM) Heart Failure (HF) Program Nurse will be a leader and an integral part of the interdisciplinary care team. The RPM HF Nurse will work at the top of their license, complete tasks that may include comprehensive nursing assessments, patient education, preventative care, medication management, chronic disease management, and acute assessments. The RPM HF Nurse will be responsible for utilizing heart failure monitoring software to assist with risk stratification and overall management of the Medica MSHO program heart failure patient population to ensure proper methods of evidence-based care and coordination of care are provided to optimize and improve patient outcomes. The RPM HF Nurse will develop and maintain a strong and trusting relationship with the patients, their families, and the entire interdisciplinary team. There will be a need for both in person and virtual visits for education, symptom management, and care coordination. This position will assist with transition of care management and must be able to make recommendations for the overall care and treatment of the patient. This position is a grant funded position that is determined on ongoing funding of the grant.

Supervision Received: Assistant Director of Nursing

Supervision Exercised: N/A

Hours per Pay Period: 80hrs

Classification:

Full-Time

Exempt

Part-Time

Non-Exempt

Education/Qualifications:

- Must be a current licensed Registered Nurse (RN), BSN/BAN preferred
- Current MN driver's license
- Experience in cardiology specialty with an emphasis on heart failure management
- Experience with complex, and frail older adult population in various socioeconomic situations
- Excellent nursing assessment and documentation skills
- Exceptional professional communication and relationship building
- Strong organizational and time management skills with the ability to prioritize tasks/deadlines
- Ability to work autonomously, yet highly skilled in interdisciplinary collaboration and teamwork
- Ability to adapt quickly and effectively in a dynamic clinical environment
- Knowledge of Medicare, Medicaid, and Value Based Care (VBC) programs



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- Demonstrates ability to manage multiple tasks simultaneously and to identify and resolve exceptions and to interpret data
- Ability to exercise initiative, problem-solving and decision-making skills as related to the medical care plan, per teamwork with the interdisciplinary team (IDT)
- Demonstrates compatibility with Genevive's mission and operating philosophies
- Ability to use critical thinking, empathy, collaboration, and technology to develop a person-centered treatment plan
- General PC skills required, Microsoft Excel and Word applications
- Demonstrates skill in health information management
- Current CPR certification
- Proof of current COVID-19 Vaccination or medical/religious exemption on file with Human Resources

Essential Functions:

- Serve as a liaison between patients, families, and the interdisciplinary health care team to ensure that Medica MSHO heart failure patient needs are met, and patients have a clear understanding of the management of their condition
- Educate and engage patients, families, and partner facilities to successfully manage heart failure conditions, by providing disease specific education and resources and how to improve or maintain their overall health
- Develop and maintain relationships with patients, their families, facility partners, and the Genevive IDT about patient health status, treatment plans, disease processes, medications, and other health-related information as appropriate, while encouraging patients and families to adhere to treatment plans
- Conduct health risk and nursing assessments and screenings to guide the overall care of a specified heart failure patient population to improve patient health initiatives and outcomes
- Closely evaluate the effectiveness of a treatment plan by monitoring patient progress, identifying signs of complications or other problems, and communicating regularly with the IDT and anyone else who is involved in the patients care
- Identify early detection of heart failure exacerbation through symptom management and consistent vital sign monitoring
- Educate patients and families on the use of remote monitoring heart failure equipment
- Review RPM vital sign data (weight, BP, HR) and symptom questionnaire daily for each patient in an RPM electronic platform
- Identify patients at risk of decompensation, provide increased interventions
- Facilitate video or telephonic communication with patients, caregivers, or facility staff as necessary
- Facilitate in-person visits for symptom control, health status changes, or changes to management plan in a variety of settings: community, AL, TCU, SNF
- Facilitate telehealth visits with the primary care provider and care coordination when necessary



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- Provide education on heart failure disease process, medication, and home management
- Complete thorough documentation of patient progress and interventions
- Ensure seamless transitions of care
- Assist the provider and patient to monitor heart failure chronic disease symptoms, report symptoms to provider in a timely and accurate manner
- Manage new medication orders via electronic prescription management system in EHR
- Exhibit excellent, professional, and compassionate communication with patients, families, IDT, sub-specialists, and all other entities while representing Genevive
- Attend family conferences when appropriate
- Assist in coordinating family conferences as needed
- Assist in overall care coordination needs, such as referrals/outreach to community resources and community partners to improve overall patient health outcomes
- Attend and participate in departmental meetings and IDT meetings
- Establish and maintain confidentiality of information and follows all applicable HIPAA guidelines
- Serve as the subject matter expert for the heart failure remote monitoring program and equipment including onboarding patients and families and troubleshooting
- Collect and analyze data to identify trends and areas for improvement in the heart failure patient population
- Utilize population health software as determined by manager
- Use remote patient monitoring data, as well as critical thinking to assess, determine and assign patient risk levels, as well as to execute proper methods of evidenced-based care and coordination of care

Physical/Mental Demands and Work Environment:

- Requires sitting and standing associated with a normal work environment
- May view computer screens for long periods of time
- Requires the use of office equipment, such as copiers, computers, tablets, telephones, and fax machines
- Frequent contact with facility staff, Physicians, patients, and families
- Use of a personal vehicle
- Frequent contact with patients in their environment
- Some exposure to communicable disease

The demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential job functions.

Employee Signature _____ Date _____